

City of Lompoc Public Safety Dispatch Center (PSAP)

Where We Are Today and Looking Towards the Future

Chief Martin



Lompoc Police Department

*"Where Service
is Tradition"*

Your Communications Center Today



Lompoc Police Department

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Twenty-Four Hour Staffing

- 2- 12-hour shifts per day
- 2 dispatcher on duty for each shift
- Dispatch Supervisor available during business hours (*when fully staffed*)
- 3 stations within the current dispatch center, only two have radios.



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Communications Statistics

Topic	Numbers
Staffing	1- Supervisor & 8-Dispatchers
2022- 911 Calls	18,070
2022- Administrative Calls	68,139
2022- Calls For Service	31,327
2022- Officer Initiated Calls	6,736
2022- Total Calls Managed by Dispatchers	38,063



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Moving Toward the Future



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The Future

- The department has been planning to relocate the current dispatch center to the second floor in the station.
- The department will have 5 fully functional stations 1-Supervisor and 4 dispatchers.
- The department will be able to increase staffing (when budget allows) within dispatch which will allow the department to have Emergency Medical Dispatchers on duty 24-7.
- The cost of the additional radios is included in the current RFP.
- An updated center brings better dispatcher recruitment and retention.



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Questions?



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