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**Subject:** Public Comment for Item #11 on the September 6 City Council agenda.  
**Date:** Friday, September 2, 2022 9:25:18 AM

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Please accept this as a Written Communication and Public Comment for Item #11 “Revisions to Policy Regarding Anonymous Code Enforcement Complaints and Public Disclosure of the Names of Persons Making Code Enforcement Complaints”.

I would suggest you consider the following changes:

1. Create an electronic method to notify persons reporting alleged code enforcement issues that their complaint has been received. For example you could assign a case number (example for first case of 2022: 22-0001) then inform complainant that the complaint had been received and provide the case number. Then refer them to a case number log with actions taken that would be posted on the City website. Each time the code enforcement officer took action on the case he/she could update the log to reflect the action taken. For example:
  - Acknowledge receipt of complaint.
  - Notify when site visit completed.
  - Was complaint valid or invalid (if invalid state why); and,
  - Provide periodic status reports when abatement actions are appropriate (when begun and when completed and when case is closed).
2. Change the policy to allow anonymous complaints.
3. Maintain an appeal process for alleged violators. The City Attorney, Community Development Director or City Manager would be the final arbiter since code enforcement is a technical and not a political issue.

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