

From: Beth and Joe

Sent: Thursday, September 24, 2020 1:28 PM

To: Cordova, Gilda <g_cordova@ci.lompoc.ca.us>; Osborne, Jenelle <j_osborne@ci.lompoc.ca.us>

Subject: Another business closure to to city shutdown

Today I received official notification that InShape Lompoc has closed their doors for good due to the economic effect of the Covid 19 closures. Our city cannot afford to lose such an integral member of our business community. Before this happened, the gym was a thriving, busy, successful part of our economy. The city council must begin to resist these continued closures and work harder to restore the economy to a more normal state. Our city is dying and it is time for the council to act. Demand that the state and county open all businesses to indoor, normal activities.

Below is copied text from the email I received. Please enter my email as an official correspondence to the city council at the next city council meeting.

Sincerely,

Joe Bailey
Lompoc

There's Always a Reason to Get In-Shape.
Important Message Regarding Your Membership
Dear Joe,

We regret to inform you that In-Shape has permanently closed our Lompoc club.

We will automatically transfer your home club to In-Shape Santa Maria located at 1318 S Broadway in Santa Maria. This club is currently closed due to government mandate and we hope to reopen as soon as we're allowed.

Your account will convert to the In-Shape Blue Membership. With that, you will have access to:

- 40 Pools*
- 39 Saunas*
- 11 Clubs with Racquetball*
- 2 Clubs with Tennis & Pickleball*
- In-Network Club Access
- Towels**
- Massage**
- Group Fitness classes
- Recreation clinics*
- InBody Composition Analysis*
- Health & Wellness Clinics*
- FIT CLUB
- Weekend Guest Access**
- One Monthly All Access Pass
- Retail Product Discounts
- Event Discounts

Your monthly dues will not increase. You will not be billed until your new home club or a club in the county reopens (or if you join us at In-Shape Outdoors and choose to turn on billing when making a reservation). Please check the In-Shape app for details.

You may also cancel your membership and receive a full refund for any prepaid services. Please notify us of your decision to cancel no later than 5pm PST on October 23, 2020. You can do this by submitting a cancellation request. For more information, visit this page: inshape.com/how-to-cancel

We will reimburse you for the unused portion of any prepaid membership fees and for your unexpired personal training sessions. If applicable, we will also refund a prorated portion of any enrollment fees you paid. If reimbursement is owed, it will be mailed to your address on file in the form of a refund check. If you have changed your address since joining and have not notified us of the change, please update your mailing address through the In-Shape app or Member Hub.

It's been an honor to help you live happy, fit and healthy and we look forward to continuing to do so. The neighboring club team is excited to meet you and welcome you to the club. We look forward to seeing you soon.

Thank you for being part of our In-Shape community,

Francesca Schuler
CEO, In-Shape Health Clubs