

Off/On Request Instructions:

Please allow one business day for the request to be processed.

The mailing address line is for closing bill procedures. Please write the address you would like your final statement (and credit refund if applicable) mailed to.

We cannot back date the service date. Service date must be a future business day. (No weekends or holidays)

Services will be turned off/on any time between 8am and 5pm on the date requested.

One business day notice is required to change the requested turn off date. If a change request is made on the day service is scheduled to be turned off, there will be a fee of \$25.00 before service is restored. A new request form must be completed with the updated information.

YOU SHOULD RECEIVE YOUR FINAL BILL APPROXIMATELY TWO WEEKS AFTER YOUR CLOSING DATE. IF YOU DO NOT RECEIVE A FINAL BILL, PLEASE CONTACT OUR OFFICE.

FOR TURN ON, SAME DAY SERVICE REQUESTS MUST BE RECEIVED BY 4:00 P.M. AND A FEE OF \$85.00 MUST BE PAID BEFORE SERVICE IS ACTIVATED.

We require a valid picture ID/DL.

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In some cases, additional information may be required.

Email to: utilityconnections@ci.lomp or fax to (805) 875-8760 Phone (805) 736-1261			
		Account number	
Complete this form to turn on temp	oorary utility ser	vices or to disconnect utility servi	ces.
Type of work order (check one):	TURN ON	TURN OFF	
Service Date			
Customer Name		Phone:	
Service Address			
Mailing Address			
Customer Signature		Today's Date	